

Our SendEasy WordPress plugin

The Netgen team has developed a cutting-edge WooCommerce extension plugin that is set to transform the way you manage order notifications on your site.

Plugin Name: SendEasy

Plugin URL: <https://www.sendeasy.co.za/>

Description: Send SMS updates via SendEasy to customers when their WooCommerce order status is updated.

Author: Netgen

Version: 1.0.0

Some key features of our WooCommerce extension app:

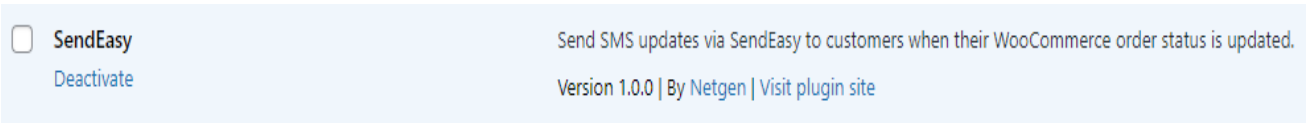
Admin notifications – Receive instant SMS notifications for new orders placed on your site. This ensures that your team is always in the loop, allowing for quick response times and efficient order processing.

Customer order status notifications – Provide your customers with a superior level of service by sending them customised SMS notifications for various order statuses. For instance, when an order is completed, a personalised SMS can be sent to the customer, confirming the successful completion of their purchase.



SendEasy WooCommerce Extension Setup Guide

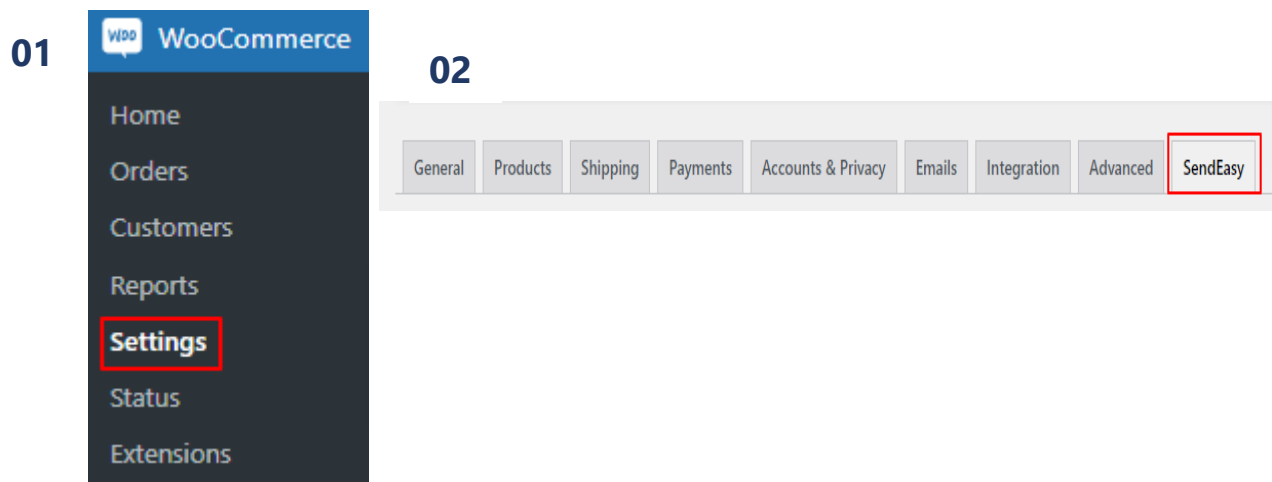
Step 01 Install and activate SendEasy plugin



SendEasy
Deactivate

Send SMS updates via SendEasy to customers when their WooCommerce order status is updated.
Version 1.0.0 | By Netgen | Visit plugin site

Step 02 After installing and activating the SendEasy plugin, click the SendEasy settings tab on the WooCommerce settings page to view and configure the SendEasy plugin settings.



The SendEasy settings tab has 3 sections:

Connection | Customer SMS | Admin SMS

Step 03 Connection:

Connect to your SendEasy account by visiting the Connection settings section and saving your SendEasy API username (1) and password (2) (This will be provided once you create a SendEasy account) If you do not have an account please register here: (https://admin.sendeasy.co.za/Registration_V2.aspx)

Once you are connected, your current SendEasy SMS credit balance will display at the top of the SendEasy settings tab (3), allowing you to keep track of how much credit you have.

This section also provides a checkbox for you to enable the recording of SendEasy errors in the WooCommerce log. Use this if you are having issues when trying to send an SMS. (4)

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General Products Shipping Payments Accounts & Privacy Emails Integration Advanced **SendEasy**

Connection | Customer SMS | Admin SMS

Your current SendEasy SMS credit balance: R1310.87 (3)

Add more credit now: <https://admin.sendeasy.co.za>

Connection settings

Ensure that your SendEasy API credentials are entered below to use the SendEasy plugin.

Username (1)
(Blurred for privacy)

Password (2)

Log errors (4) Enable this to record SendEasy errors in the WooCommerce log. Use this if having issues when trying to send an SMS.

[Save changes](#)

Step 04 Customer SMS notification:

Configure your customer SMS notification settings here. Choose which order statuses should trigger (1) an SMS. Use available dynamic tags to create custom SMS notification templates for different order statuses. (2)

Order statuses to send SMS notifications for (1)

- Pending payment
- Processing
- On hold
- Completed
- Cancelled
- Failed

Default customer SMS template (2)

Use these tags to customise your message:

- {shop_name} : Your WordPress site title.
- {order_id} : Customer's order number.
- {order_status} : Customer's order status.
- {order_total} : Total cost of the customer's order.
- {billing_first_name} : Customer's first name.
- {billing_last_name} : Customer's last name.
- {shipping_first_name} : Recipient's first name, if shipping to a different address.
- {shipping_last_name} : Recipient's last name, if shipping to a different address.
- {shipping_method} : Shipping method chosen for the order.

Remember that SMS messages must be limited to 160 characters or less.

default SMS

```
{shop_name}; Dear {billing_first_name}, your order #{order_id} has been {order_status}.
```

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Here are all the templates for your SMS's, if you leave these blank the **default SMS** will be used (as seen in previous image)

Order completed SMS template	<input type="text"/>
Order pending payment SMS template	<input type="text"/>
Order processing SMS template	<input type="text"/>
Order on-hold SMS template	<input type="text"/>
Order cancelled SMS template	<input type="text"/>
Order failed SMS template	<input type="text"/>
Order refunded SMS template	<input type="text"/>

Step 05 Admin SMS

Optionally enable a new order SMS notification to be sent to admin cell phone number(s). (1) Add admin SMS phone number(s) (2) Use available dynamic tags to create a custom admin SMS notification template. (3) Don't forget to save changes after a change has been made

Admin SMS notifications

Enable new order admin SMS notifications (1) If enabled, SMS notifications will be sent to admin mobile number(s).

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Admin cell phone number(s) **(2)**

Admin SMS template

(3)

Use these tags to customise your message:

`{shop_name}` : Your WordPress site title.
`{order_id}` : Customer's order number.
`{order_status}` : Customer's order status.
`{order_total}` : Total cost of the customer's order.
`{billing_first_name}` : Customer's first name.
`{billing_last_name}` : Customer's last name.
`{shipping_first_name}` : Recipient's first name, if shipping to a different address.
`{shipping_last_name}` : Recipient's last name, if shipping to a different address.
`{shipping_method}` : Shipping method chosen for the order.

Remember that SMS messages must be limited to 160 characters or less.

Default SMS

`{shop_name}`: Dear Admin, you have an a new order `#{order_id}` for the amount of `{order_total}`. Congratulations!

Reminder to Save all changes after every change made on any of the settings above

Save changes

Need more assistance? Please contact our support email:

support@netgen.co.za

Use the Subject:

SendEasy Plugin help